

Ticket Policy for Visitors with Disabilities and Special Educational Needs.
Kent County Agricultural Society
Organisers of the Kent County Show



Ticket Policy for Individuals with Disabilities

The Kent County Agricultural Society does not wish to discriminate against visitors with disabilities, so the full pre-paid admission price will be charged. However, if a visitor has a full time carer, a free ticket will be allocated to the carer at the time of purchasing a standard price ticket.

This concession is available when purchasing tickets in advance by post or email (online ticket purchase will not be available) or at Entrances 1 and 4 on the day of the Show. Supporting documentation such as Personal Independence Payment, Disability Living Allowance, Carers Allowance must be provided.

For tickets purchased in advance, evidence must be sent or emailed (info@kentshowground.co.uk) to the Society with your ticket order and cheque or credit card details by Friday 28 June. Orders without documentation or orders made after 28 June will not be accepted and tickets will have to be purchased at full price on Show day.

For tickets purchased on Entrances 1 and 4 on Show days, evidence and photo identification must be provided. Orders without documentation will not be accepted and all tickets will have to be purchased at full price.

If there are circumstances that mean visitors with disabilities are unable to attend on the day due to their disability and the ticket is not used, a full refund will be provided. Please note a request must be made in writing within one month of the Show and tickets will need to be returned to us prior to a refund being issued.

Ticket Policy for Groups with Special Educational Needs and Disabilities.

As with the above policy, we do not wish to discriminate against visitors with disabilities, so the full pre-paid admission price will be charged. However, if a visitor (whether as an individual or part of a group booking) has a full time carer, a free ticket will be allocated to the carer at the time of purchasing a standard price ticket.

This concession is only available when purchasing tickets in advance by post or email (online ticket purchase will not be available). Supporting documentation (Disability Living Allowance or similar) must be sent or emailed to the Society with your ticket order and cheque or credit card details. Orders without documentation will not be accepted and tickets will have to be purchased at full price.

Group bookings will receive the following additional tickets for members not requiring a full time carer:

- With every three adults/children with learning difficulties - One free carer ticket.
- With every three partially disabled or wheelchair users, adults/children - One free carer ticket.
- Any additional tickets purchased will be charged at the standard pre-paid admission price.

There will be no discounted/concession group tickets available on the gate on Show days.

If there are circumstances that mean visitors with disabilities are unable to attend on the day due to their disability and the ticket is not used, a full refund will be provided. Please note a request must be made in writing and tickets will need to be returned to us prior to a refund being issued.

Facilities

We aim to make a visit to the Showground accessible, comfortable and enjoyable for all visitors.

- Designated disabled parking
- Disabled toilets
- Tarmac roads
- Electric scooter and wheelchair hire is available from Safe Hands Mobility. For more information please phone 01303 274574 or visit www.safehandsmobility.co.uk.
- Assistance dogs welcome (restricted access for some areas).

For Show details and visitor information, please visit our website www.kentshowground.co.uk or call 01622 630975. Follow us on Facebook and Twitter by searching Kent County Show.

KCAS Registered Charity Number: 1001191.

Kent Showground, Detling, Maidstone, Kent ME14 3JF.

www.kentshowground.co.uk

Switchboard: 01622 630975 or ticket line: 01622 633060.